Kiztopia™

MARINA SQUARE CUSTOMER FAQ



Customer FAQ

Q1: When is the exact last day of operation for Kiztopia Marina Square?
Kiztopia Marina Square's last day of operation will be **28 March 2027**. Until then, we will continue to operate as usual, with plenty of exciting activities and events planned for families to enjoy!

Q2: What will happen to my active Marina Square Membership or 10x Admission Pass?
All Marina Square Kiztopia memberships and 10x passes remain fully valid. We will share detailed arrangements and transition options with our customers at a later stage.

Q3: Can I still book birthday parties or corporate events at Marina Square?
Yes. We are continuing to accept and fulfil event and birthday party bookings. All confirmed bookings are fully secured and will proceed as scheduled.

Q4: Is Kiztopia closing down completely in Singapore?
No. Only the Marina Square venue is affected by the mallís redevelopment. Kiztopia continues to operate and grow across Singapore, including our outlets at Cineleisure, Changi Jewel. Punggol Town Square, New Bahru, Choa Chu Kang Safra, Tengah Plantation and The Woodleigh Mall, as well as our upcoming SkyPark by Kiztopia venues at Parkway Parade and NEX.

Q5: Where will the flagship outlet relocate to?
We are actively exploring potential new venues to relocate our flagship Kiztopia experience. We will announce further details about our new flagship location at a later stage.

Q6: Can we still buy new memberships or pass bundles at Marina Square right now?
Yes, admissions and passes remain available. All passes purchased will be fully honoured, and pass holders will receive complete transition support once final arrangements are announced.

Q7: Where can I get the latest updates on the closure date and transition plans?
We will post all official updates directly on our website, official social media pages (Facebook and Instagram), and via direct email newsletters to active pass holders. You can also reach out to our customer support team at **hello@kiztopia.com**.

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